

A Better Way to CSAT

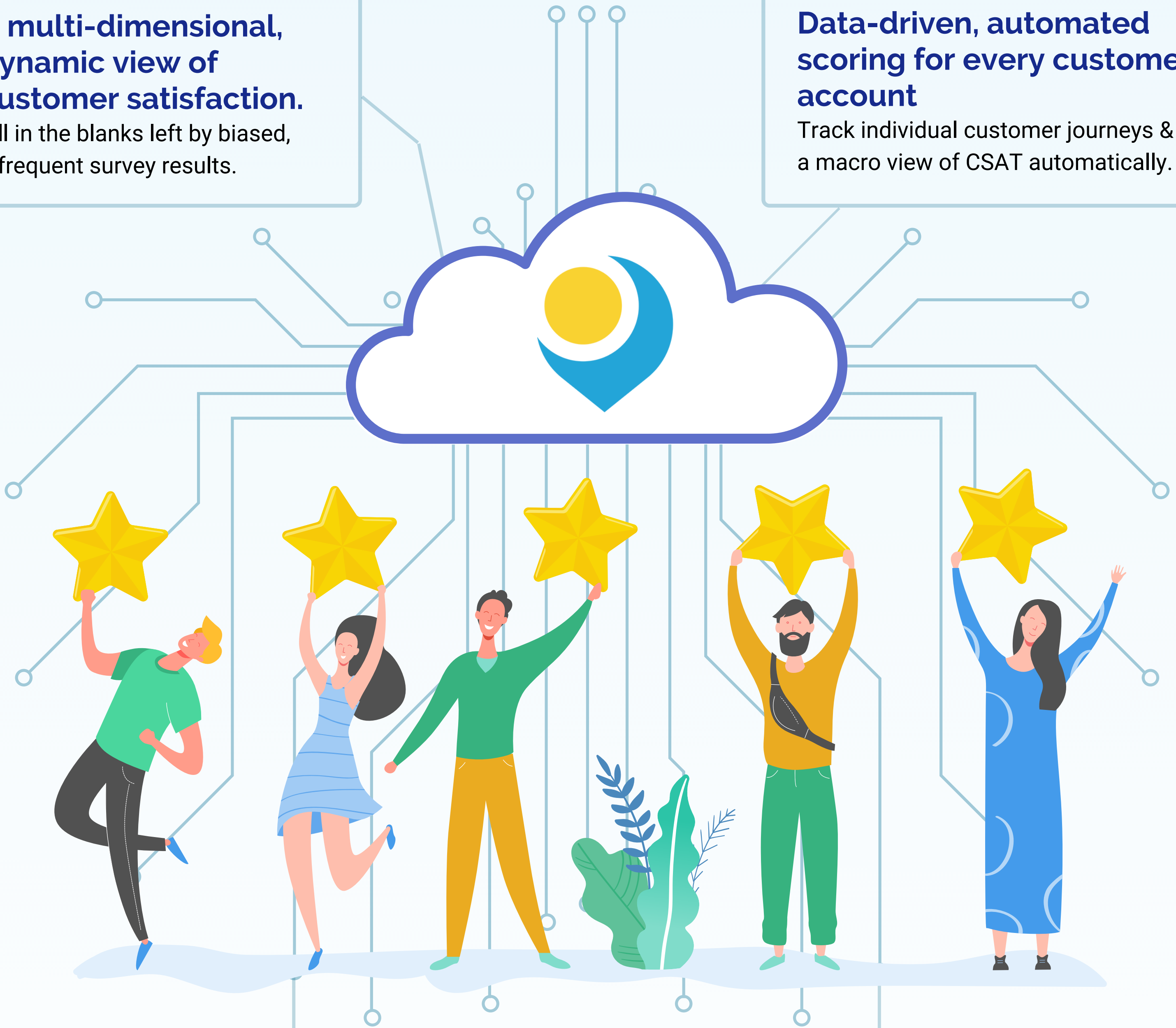
Take the guesswork out of customer satisfaction with AI

A multi-dimensional, dynamic view of customer satisfaction.

Fill in the blanks left by biased, infrequent survey results.

Data-driven, automated scoring for every customer account

Track individual customer journeys & get a macro view of CSAT automatically.



Daily actionable updates for proactive CSAT-based targeting.

CSAT scoring changes with your customers, so you can intervene before satisfaction drops and keep scores high.

Unlock data insights for strategic journey intervention & investment.

Continuously updating scores help teams invest where it matters most, ensuring engaged and satisfied customers.



BlastPoint

Discover the Humans in Your Data.