## అ) BlastPoint LATE PAYMENT REPORT

## Based on customer data from 2020*

Amount by which late balances were higher than expected in total for May 2020


Impact on individual households



Households had a higher than expected late balance


80\%
Of these households owe more than $2 x$ the expected amount


Average amount by which delinquent households exceeded their expected late balance

Top 5 income brackets for first-time late payers May 2020


DISCOVER
THE HUMANS IN YOUR DATA

Contact us to identify \& engage at-risk customers
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